



JDL Rock Pty Ltd
trading as

Hair4Now

Ordering Products Online

~ Customer Guide ~



1. A **customer account** is required to purchase products online with Hair4Now. To establish a customer account click on Register at the top right corner of the home page and enter the required information.

To complete the customer account registration, please Login to your account after initial registration and enter full address details.

Please note at this stage orders are to be collected in the salon.

Shipping/Delivery is coming soon.

[Login](#) | [Register](#) | [Forgot Password?](#)

Register

Registering for an account with Hair4Now has never been easier.

Account Details

Full Name :
 Email :
 Contact Number :
 Password :
 Confirm Password :

[Register](#)

2. Customers can log on to their account before ordering products online or just commence ordering.

To logon, click Login at the top right corner of the home page and enter the email and password used when registering an account.

[Login](#) | [Register](#) | [Forgot Password?](#)

Customer Account

Email :
 Password :

[Login](#)

3. Navigate to the product required by clicking on the product category on the right side of the home page which displays the range of items available.

-
- ## Products
- HAIR CARE
 - AROMAS RANGE (16)
 - CARE RANGE (10)
 - SCALP TO HAIR RANGE (13)
 - SIGNATURE RANGE (13)
 - HAIR FINISHING (8)
 - HAIR STYLING (9)
 - HAIR TREATMENTS (8)
 - TRAVEL SIZE (11)
 - HAIR COLOURING

HAIR FINISHING



NAK Signature Fixation Finishing Spray 400g

A firm hold hair spray designed to be used after styling....

\$13.95

[i Details](#)



NAK Signature Heat Beat Protective Sealant 250ml

A leave-in thermal spray created to protect dry finished styles prior to ...

\$24.95

[i Details](#)



NAK Signature Thermal Shield 150g

Weather proofs hair from harsh styling factors. Style safely knowing you ...

\$24.95

[i Details](#)

4. Click on the **iDetails** button which displays the detailed product information and tick the check box to add the item to the shopping cart.

To add more items navigate to the product and tick the check box to add to the shopping cart. Repeat until all items required have been added to the shopping cart.

[i Details](#)

Product Details



[\[+\] Enlarge Picture](#)

NAK Signature Fixation Finishing Spray 100g - Travel Size

A firm hold hair spray designed to be used after styling.

Price From : \$6.95

Tick the box to add product to cart.

Product Options

- | | | |
|-------------------------------------|---|--------|
| <input checked="" type="checkbox"/> | NAK Signature Fixation Finishing Spray 100g - Travel Size | \$6.95 |
|-------------------------------------|---|--------|

[Add to cart](#)

5. If you did not logon prior to commencing shopping you will need to enter your account details (email and password) in to the **Returning Customer** section.

Returning customer (optional)

Email :

Password :

[Login](#)

6. Check that the Billing Information is correct and then click on **Review Order**.

Billing Information

Name :

Email :

Address :

Postcode :

State :

Country :

Contact Number :

[Review Order](#)

7. Review the order and click on **Confirm Order**.

Review Order

Order Details

Billing Information [\[Edit\]](#)

Name : Karen
 Email : [REDACTED]
 Address : [REDACTED]
 Postcode : [REDACTED]
 State : [REDACTED]
 Country : Australia
 Contact Number : [REDACTED]

Order Comments: [\[Edit\]](#)

Your shopping cart

Product Name	Quantity	Cost (\$)
 NAK Signature Fixation Finishing Spray 100g - Travel Size - NAK Signature Fixation Finishing Spray 100g - Travel Size	1	6.95
SUB TOTAL		6.95
TOTAL		\$ 6.95

[Confirm Order](#)

8. An **'Order Confirmation'** email from Hair4Now is sent to the customer when "Confirm Order" is clicked.

Please retain a copy of this email as identification for collecting your order in the salon once it is ready.

Wed 13/05/2015 9:28 AM
 Hair4Now <hair4now@bigpond.com>
 Hair4Now Order Confirmation - Order No #100029

To: [REDACTED]

Dear Karen,

Thank you for placing an order with Hair4Now. Below is your invoice for Order No #100029.

Billing Details
 Name: Karen
 Email: [REDACTED]
 Contact No: [REDACTED]
 Address: [REDACTED]
 Postcode: [REDACTED]
 State: QLD
 Country: Australia

Payment Method: PayPal

Payment Instructions: [Click Here](#)

Ordered Items

SKU	Product Name	Quantity	Cost (AUD)
FFS100	NAK Signature Fixation Finishing Spray 100g - Travel Size - NAK Signature Fixation Finishing Spray 100g - Travel Size	1	6.95
Sub Total			6.95

9. An **order number** is assigned and the PayPal Payment Option is presented.

To pay for the order click on the **PayPal Pay Now!** button.

Order No #100026

Ordered Items

Product Name	Quantity	Cost (\$)
 (NAK Signature Fixation Finishing Spray 100g - Travel Size) NAK Signature Fixation Finishing Spray 100g - Travel Size	1	6.95
SUB TOTAL		6.95
TOTAL		\$ 6.95

Payment Option



[Pay Now!](#)

Click pay now button to proceed with PayPal payment for this order.

10. Complete the PayPal payment form and then click on **Review and Continue**.

Your order summary

Descriptions	Amount
Payment for Order No. 100028 Item price: \$6.95 Quantity: 1	\$6.95
Item total:	\$6.95
Total \$6.95 AUD	

Choose a way to pay

[Pay with my PayPal account](#) **PayPal**

Log in to your account to complete the purchase

Pay with a credit or debit card
(Optional) Sign up to PayPal to make your next checkout faster

Country: Australia

Card number:

Payment type: VISA MasterCard Discover Amex

Expiry date: mm / yy /

CVV:

[What is this?](#)

Please enter your full legal name

First name:

Middle name(s) (optional):

Last name:

Residential address Please note we do not accept PO Boxes. If we are

Review and Continue

Payments processed by **PayPal**

11. Review the payment details and then click on **Pay Now**.

Your order summary

Descriptions	Amount
Payment for Order No. 100028 Item price: \$6.95 Quantity: 1	\$6.95
Item total:	\$6.95
Total \$6.95 AUD	

I'd like to receive special offers and promotional emails from JDL Rock Pty Ltd t/a Hair4Now. (Optional)

Review your information

Pay Now

Special instructions
Gift options [Add](#)

Payment methods:

Credit/Debit Card: MasterCard \$6.95 AUD

Collecting credit card rewards? You'll earn applicable points with this transaction. This transaction will appear on your statement as PayPal *HAIR4NOW.

Contact information:

Pay Now

Payments processed by **PayPal**

Pay Now

Payments processed by **PayPal**

12. The PayPal payment is processed and a receipt number is issued. Click on the **Return to JDL Rock Pty Ltd t/a Hair4Now** to return to the Hair4Now website.

You just made a payment of

\$6.95 AUD

[Print receipt](#)

Paid to
JDL Rock Pty Ltd t/a Hair4Now

Thanks for your order

Karen, you've just completed your payment.

Your receipt number for this payment is: 1423-7865-4577-6891

We'll send a confirmation email to williams_karen@bigpond.com. This transaction will appear on your statement as PayPal *HAIR4NOW.

[Return to JDL Rock Pty Ltd t/a Hair4Now](#)

13.	A 'Payment Receipt' email from PayPal is sent to the customer when payment is processed.	<div style="text-align: right;">13 May 2015 09:30:53 AEST Receipt No: 1708-8410-1752-8551</div> <p>You sent a payment of \$6.95 AUD to JDL Rock Pty Ltd t/a Hair4Now.</p> <p>Dear [REDACTED]</p> <p>This charge will appear on your credit card statement as payment to PAYPAL *HAIR4NOW.</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <p>Save time with a PayPal account</p> <p>Create a PayPal account and save your payment information. You won't need to enter your payment information every time you shop online.</p> <p>Sign Up Now</p> </div> <div style="width: 35%; border-left: 1px solid #ccc; padding-left: 10px;"> <p>Shop with confidence We keep your financial information secure.</p> <p>Transactions monitored 24/7 Our fraud specialists help protect your account.</p> <p>You're protected Zero fraud liability for eligible unauthorised purchases. See eligibility</p> </div> </div> <hr/> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Merchant information: JDL Rock Pty Ltd t/a Hair4Now http://www.hair4now.com.au</p> </div> <div style="width: 45%;"> <p>Instructions to merchant: None provided</p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <p>Shipping information</p> </div> <div style="width: 45%;"> <p>Shipping method Not specified</p> </div> </div> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="text-align: left;">Description</th> <th style="text-align: right;">Unit price</th> <th style="text-align: right;">Qty</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Payment for Order No. 100029</td> <td style="text-align: right;">\$6.95 AUD</td> <td style="text-align: right;">1</td> <td style="text-align: right;">\$6.95 AUD</td> </tr> </tbody> </table>	Description	Unit price	Qty	Amount	Payment for Order No. 100029	\$6.95 AUD	1	\$6.95 AUD							
Description	Unit price	Qty	Amount														
Payment for Order No. 100029	\$6.95 AUD	1	\$6.95 AUD														
14.	You are returned to your order on the Hair4Now website. The PayPal Pay Now! button is no longer available and the Thank You For Your Order message is displayed. The Payment Status of the order is 'Payment Received'.	<div style="background-color: #800000; color: white; padding: 5px;">Ordered Items</div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Product Name</th> <th style="text-align: right;">Quantity</th> <th style="text-align: right;">Cost (\$)</th> </tr> </thead> <tbody> <tr> <td> (NAK Signature Fixation Finishing Spray 100g - Travel Size) NAK</td> <td style="text-align: right;">1</td> <td style="text-align: right;">6.95</td> </tr> <tr> <td colspan="2">Signature Fixation Finishing Spray 100g - Travel Size</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB TOTAL</td> <td style="text-align: right;">6.95</td> </tr> <tr> <td colspan="2" style="text-align: right;">TOTAL</td> <td style="text-align: right;">\$ 6.95</td> </tr> </tbody> </table> <p>Should an item appear with zero quantity it could mean we're out of stock.</p> <div style="background-color: #800000; color: white; padding: 5px; margin-top: 10px;">Payment Option</div> <div style="background-color: yellow; text-align: center; padding: 10px; margin-top: 10px;"> <p>Thank You For Your Order, Your Order Will Be Processed Soon.</p> </div> <div style="background-color: #800000; color: white; padding: 5px; margin-top: 10px;">Order Details</div> <p>Order Date : 15/05/2015 Payment Method : PayPal Payment Status : Payment Received Order Status : Pending</p>	Product Name	Quantity	Cost (\$)	(NAK Signature Fixation Finishing Spray 100g - Travel Size) NAK	1	6.95	Signature Fixation Finishing Spray 100g - Travel Size			SUB TOTAL		6.95	TOTAL		\$ 6.95
Product Name	Quantity	Cost (\$)															
(NAK Signature Fixation Finishing Spray 100g - Travel Size) NAK	1	6.95															
Signature Fixation Finishing Spray 100g - Travel Size																	
SUB TOTAL		6.95															
TOTAL		\$ 6.95															
15.	The order process is now complete. Please Logout of your account.																
16.	An 'Order Accepted' email from Hair4Now is sent to the customer when payment is received and the order is accepted for processing.	<div style="border: 1px solid #ccc; padding: 10px;"> <p>Wed 13/05/2015 9:36 AM Hair4Now <hair4now@bigpond.com> Hair4Now Order Accepted - Order No #100029</p> <p>To: [REDACTED]</p> <p>Dear Karen,</p> <p>Your order placed with Hair4Now - Order No#100029, has been received and will be processed accordingly.</p> <p>When your order is packed and available to collect in the salon, you will receive an email with the salon opening hours, ID requirements for collection and confirmation that your order is ready.</p> <p>Thank you for placing an order with Hair4Now.</p> <p>Regards, Hair4Now</p> <p>http://www.hair4now.com.au/ https://www.facebook.com/hair4now</p> <p><small>This is an automated notification sent from Hair4Now.</small></p> </div>															

17. An 'Order Ready for Collection' email from Hair4Now is sent to the customer when the order is packed and ready to be collected in the salon. Please note the salon trading hours and ID requirements for order collection.

 Wed 13/05/2015 9:37 AM
Hair4Now <hair4now@bigpond.com>
Hair4Now Order Ready for Collection - Order No #100029

To: [REDACTED]

Dear Karen,

Your order placed with Hair4Now - Order No#100029, is ready for collection at the salon.

Please bring a copy of your order confirmation/invoice as identification to collect your order. The salon opening hours are:
Monday: 9am - 5:30pm
Tuesday: 9am - 5:30pm
Wednesday: 8:30am - 5:30pm
Thursday: 9am - 9pm
Friday: 9am - 5:30pm
Saturday: 9am - 4pm
Sunday 10am - 2pm

Hair4Now is located at Shop 18, Sunnybank Plaza (next to Kmart), corner of Mains Road & McCullough Street, Sunnybank, QLD 4109

Thank you for shopping online with Hair4Now and we hope you enjoy your purchase.

Regards,
Hair4Now

<http://www.hair4now.com.au/>
<https://www.facebook.com/hair4now>

This is an automated notification sent from Hair4Now.